

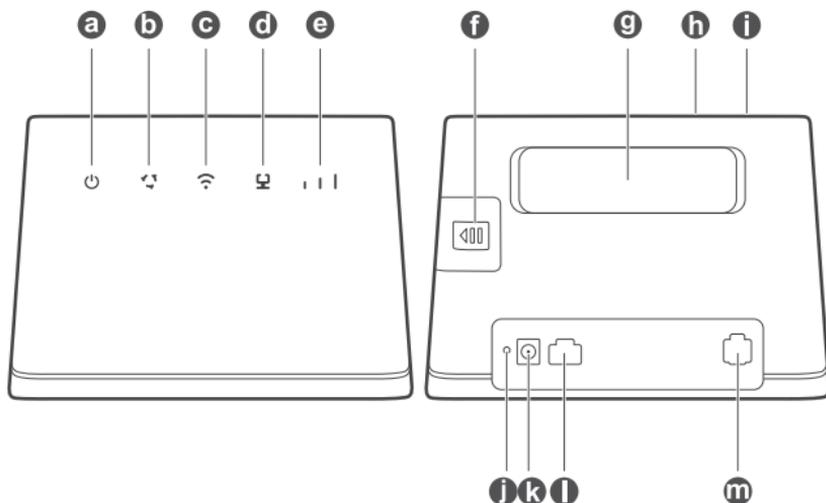
# B310 LTE CPE

## Quick Start



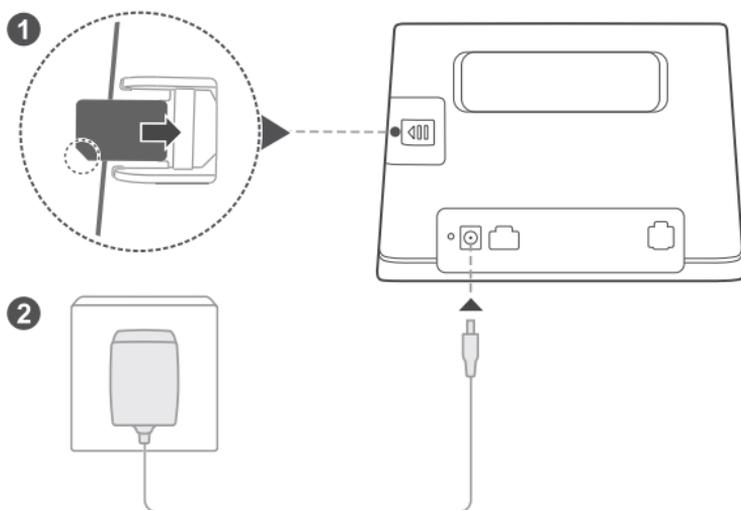


# Product overview



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- |          |                           |          |                          |
|----------|---------------------------|----------|--------------------------|
| <b>a</b> | Power indicator           | <b>b</b> | Network status indicator |
| <b>c</b> | Wi-Fi®/WPS indicator      | <b>d</b> | LAN/WAN indicator        |
| <b>e</b> | Signal strength indicator | <b>f</b> | SIM card slot            |
| <b>g</b> | External antenna sockets  | <b>h</b> | WPS button               |
| <b>i</b> | Power button              | <b>j</b> | Reset button             |
| <b>k</b> | Power input               | <b>l</b> | Network port             |
| <b>m</b> | Landline phone port       |          |                          |
-

## 2 Setup



Insert a SIM card into the SIM card slot as shown in the preceding diagram and then connect the power adapter to the B310 router. The router will turn on automatically and search for available mobile networks.

The following indicators will turn on when the router has successfully connected to a network.



Cyan/blue/yellow:  
Connected to a mobile  
network.

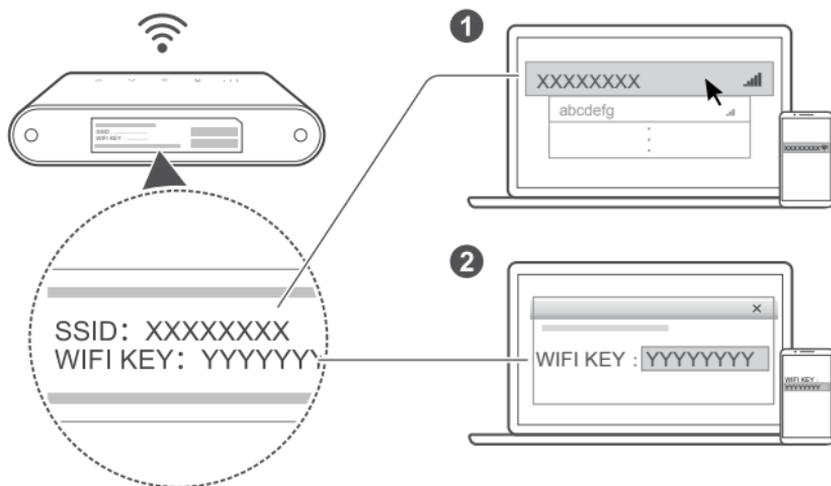


White: More signal bars  
indicate a stronger signal.



Do not insert or remove a SIM card when the router is running, as this may affect performance or damage the SIM card.

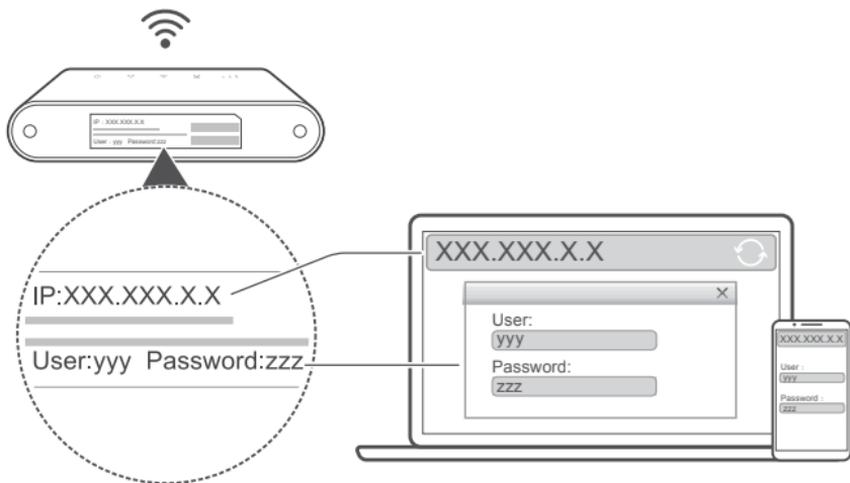
## 3 Connecting to your router's Wi-Fi network



Once the router has connected to a mobile data network, you can connect your computer or mobile phone to the router's Wi-Fi network to access the Internet. Please refer to the label on the bottom of the router for the default wireless network name (**SSID**) and password (**WIFI KEY**).

- When the  indicator is steady on, Wi-Fi is enabled. To enable or disable Wi-Fi, refer to the help section on the router's web-based management page.
- Ensure that you promptly change the Wi-Fi network name and password on the web-based management page to prevent unauthorized access to your Wi-Fi network. Once you have changed the password, you will need to reconnect to the router's Wi-Fi network.

## 4 Configuring your router



You can configure the router using the web-based management page. Please refer to the label on the bottom of the router for the default IP address, user name, and password.

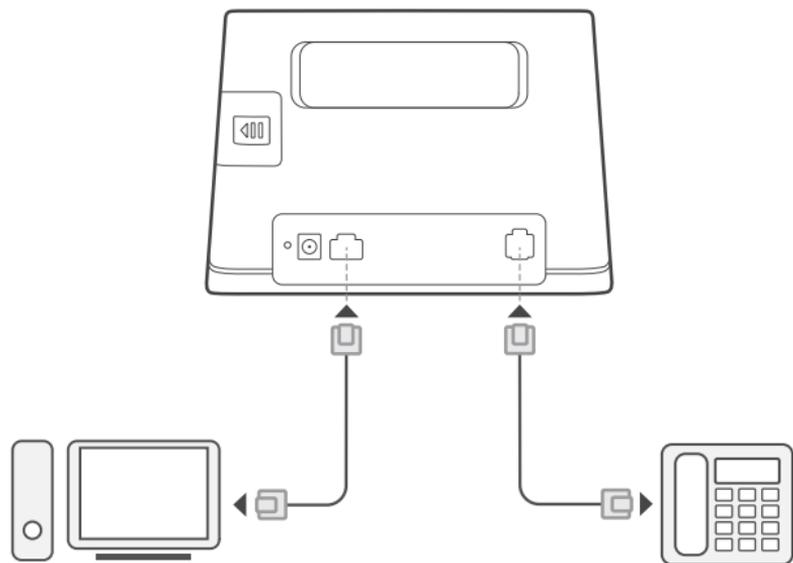
More information can be found in the help section of the web-based management page.

- ⓘ Ensure that you promptly change the default login password for the web-based management page to prevent unauthorized users from changing the router's settings.

# 5 Optional configurations

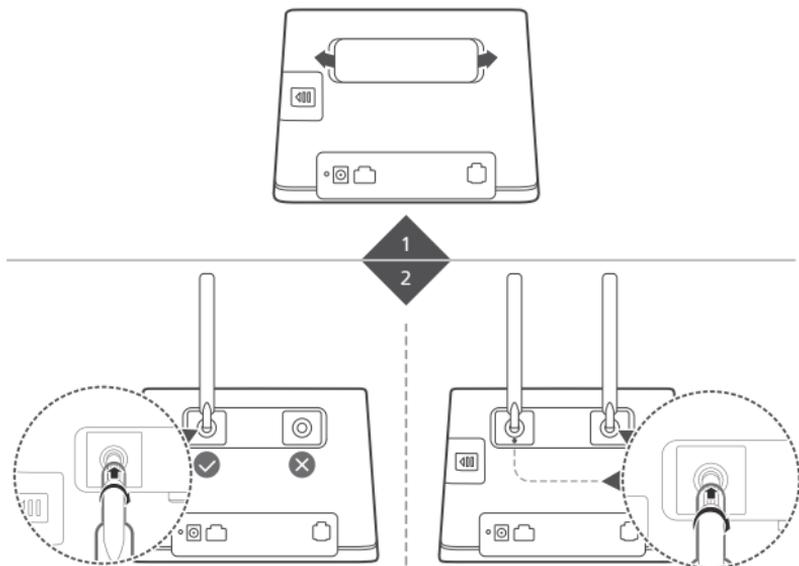


The features described in this section are for reference purposes only. Your router may not support all of these features.



## 1. Connecting multiple devices

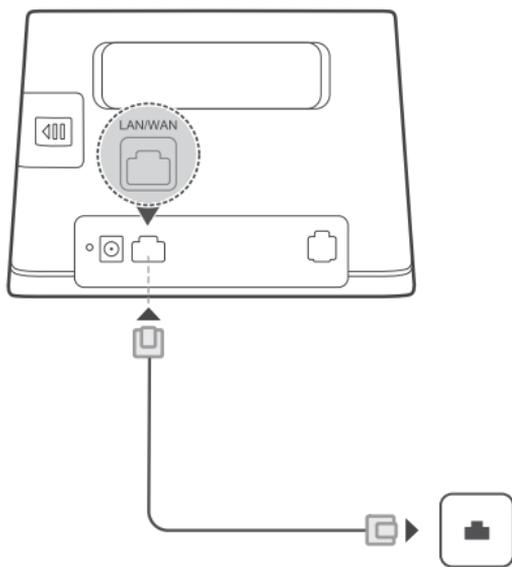
You can connect a computer, or landline phone to the router to access the Internet, make telephone calls, and more.



## 2. Installing external antennas

You can install external antennas to improve signal reception. Please contact your network service provider to purchase the antennas. If you only require one antenna, plug it into the ✓ socket.

- Turn off the router and unplug the power adapter before installing any external antennas.
- External antennas are only suitable for indoor use. Do not use external antennas during thunderstorms.
- Only use external antennas provided by your network service provider.



### 3. Accessing the Internet through an Ethernet port

You can connect the router to a wall-mounted Ethernet port using an Ethernet cable to connect to the Internet when you have used up your data allowance.

Configure the relevant settings on the web-based management page before connecting to the Internet through an Ethernet port. More information can be found in the help section of the web-based management page.



#### **4. Downloading Huawei HiLink**

Scan the above QR code to download the Huawei HiLink app and configure the router from your phone.

## Additional information

If you are experiencing any issues with the router:

- Restart the router.
- Refer to the help section on the web-based management page.
- Restore the router to its factory settings.
- Contact your network service provider.

Please visit <http://consumer.huawei.com/en/support/hotline> for recently updated hotline and email address in your country or region.

 The illustrations in this guide are for reference purposes only and may not reflect the exact appearance of your product. Please contact your network service provider for more detailed information.

## FAQs

### How do I restore factory settings?

When the router is turned on, press the reset button for approximately 3 seconds using a pointed object until the  indicator starts to blink. Restoring factory settings will clear all customized settings. Proceed with caution.

### How can I connect to the router using Wi-Fi Protected Setup (WPS)?

To connect a WPS-enabled device to your router using the WPS button:

1. Press and hold the WPS button on the router for at least 2 seconds until the  indicator starts to blink.
2. Enable WPS on your device within 2 minutes to connect to the router's Wi-Fi network.

# 8 Troubleshooting

## Why is the indicator red after I have finished configuring the router?

1. Make sure you have a working SIM card and ensure that it is inserted properly.
2. Move the router to an open space free from obstructions and make sure you have an available mobile network in your area.
3. If the problem persists, please contact your network service provider.

## Why is the indicator status steady on cyan, blue, or yellow, but the indicator is off?

Your mobile network has poor reception. Move the router to a place with better reception.

## Why can't I access the router's web-based management page?

1. Ensure that your computer is connected to the router through an Ethernet cable or Wi-Fi.
2. Ensure that your computer is set to obtain an IP address and DNS server address automatically.
3. Restart your browser, or try using another browser.
4. If the problem persists, restore the router to its factory settings.



## Safety information

This section contains important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

### Electronic device

Do not use your device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

### Interference with medical equipment

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the pacemaker and do not carry the device in your front pocket.

### Areas with flammables and explosives

- Do not use the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire. In addition, follow the instructions indicated in text or symbols.
- Do not store or transport the device in containers with flammable liquids, gases, or explosives.

### Operating environment

- Avoid dusty, damp, or dirty environments. Avoid magnetic fields. Using the device in these environments may result in circuit malfunctions.
- Before connecting and disconnecting cables, stop using the device and disconnect it from the power supply. Ensure that your hands are dry during operation.

- Place the device on a stable surface.
- Keep the device away from electronic appliances that generate strong magnetic or electric fields, such as a microwave oven or refrigerator.
- During thunderstorms, power off your device and remove all cables connected to it to protect against lightning strikes.
- Do not use your device during thunderstorms to protect your device against any danger caused by lightning.
- Ideal operating temperatures are 0°C to 40°C. Ideal storage temperatures are -20°C to +70°C. Extreme heat or cold may damage your device or accessories.
- Keep the device and accessories in a well-ventilated and cool area away from direct sunlight. Do not enclose or cover your device with towels or other objects. Do not place the device in a container with poor heat dissipation, such as a box or bag.
- To protect your device or accessories from fire or electrical shock hazards, avoid rain and moisture.
- Keep the device away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Do not place any object, such as a candle or a water container, on the device. If any foreign object or liquid enters the device, immediately stop using it, power it off, and remove all cables connected to it. Then, contact an authorized service center.
- Do not block device openings. Reserve a minimum of 10 cm around the device to dissipate heat.
- Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- Do not touch the device's antenna. Otherwise, communication quality may be reduced.
- Do not allow children or pets to bite or suck the device or accessories. Doing so may result in damage or explosion.
- Observe local laws and regulations, and respect the privacy and legal rights of others.
- The device should be installed and operated with a minimum distance of

20 cm between the radiator and your body.

- Keep the device in a place with good reception. The distance between the device and other metal materials (such as metal brackets or metal doors and windows) should be greater than 25 cm and the distance between the device should be greater than 30 cm.

## **Child's safety**

- Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.
- The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

## **Accessories**

- Using an unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.
- Choose only accessories approved for use with this model by the device manufacturer. The use of any other types of accessories may void the warranty, may violate local regulations and laws, and may be dangerous. Please contact your retailer for information about the availability of approved accessories in your area.

## **Power adapter safety**

- The power plug is intended to serve as a disconnect device.
- For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.
- Unplug the power adapter from electrical outlets and the device when not in use.
- Do not drop or cause an impact to the power adapter. If it is damaged, take it to an authorized service center for inspection.
- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.
- Do not touch the power cord with wet hands or pull the power cord to disconnect the power adapter.
- Do not touch the device or the power adapter with wet hands. Doing so

may lead to short circuits, malfunctions, or electric shocks.

- If your power adapter has been exposed to water, other liquids, or excessive moisture, take it to an authorized service center for inspection.
- Ensure that the power adapter meets the requirements of Clause 2.5 in IEC60950-1/EN60950-1/UL60950-1 and has been tested and approved according to national or local standards.

## **Cleaning and maintenance**

- During storage, transportation, and operation of the device, keep it dry and protect it from collision.
- Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as a microwave oven or hair dryer.
- Do not expose your device or accessories to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion.
- Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.
- If the device is not going to be used for an extended period of time, power it off, and remove all cables connected to it.
- If anything unusual occurs (for example, if the device emits smoke or any unusual sound or smell), immediately stop using it, power it off, remove all cables connected to it, and contact an authorized service center.
- Do not trample, pull, or excessively bend any cable. Doing so may damage the cable, causing the device to malfunction.
- Before you clean or maintain the device, stop using it, stop all applications, and disconnect all cables connected to it.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.
- Do not place magnetic stripe cards, such as credit cards and phone cards, near the device for extended periods of time. Otherwise the magnetic stripe cards may be damaged.
- Do not dismantle or remanufacture the device and its accessories. This voids the warranty and releases the manufacturer from liability for damage. In case of damage, contact an authorized service center for

assistance or repair.

## Emergency calls

The availability of emergency calls is subject to your cellular network quality, service provider policy, and local laws and regulations. Never rely solely on your device for critical communications like medical emergencies.

## Disposal and recycling information



 This symbol (with or without a solid bar) on the device, batteries (if included), and/or the packaging, indicates that the device and its electrical accessories (for example, a headset, adapter, or cable) and batteries should not be disposed of as household garbage. These items should not be disposed of as unsorted municipal waste and should be taken to a certified collection point for recycling or proper disposal.

For more detailed information about device or battery recycling, contact your local city office, household waste disposal service, or retail store.

Disposal of the device and batteries (if included) is subject to WEEE Directive Recast (Directive 2012/19/EU) and Battery Directive (Directive 2006/66/EC). The purpose of separating WEEE and batteries from other waste is to minimize the potential environmental impacts and human health risk of any hazardous substances that may be present.

## Reduction of hazardous substances

This device is compliant with the REACH Regulation [Regulation (EC) No 1907/2006] and RoHS Directive Recast (Directive 2011/65/EU). Batteries (if included) are compliant with the Battery Directive (Directive 2006/66/EC). For up-to-date information about REACH and RoHS compliance, please visit the web site <http://consumer.huawei.com/certification>.

## EU regulatory conformance

### Statement

Hereby, Huawei Technologies Co., Ltd. declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For the declaration of conformity, visit the web site <http://consumer.huawei.com/certification>.

The following marking is included in the product:

**CE 0682**

This device may be operated in all member states of the EU.

Observe national and local regulations where the device is used.

This device may be restricted for use, depending on the local network.

**Restrictions in the 2.4 GHz band:**

**Norway:** This subsection does not apply for the geographical area within a radius of 20 km from the centre of Ny-Ålesund.

**ErP Product Information**

Hereby, Huawei Technologies Co., Ltd. declares that the product meets the directive 2009/125/EC and its implementation regulation (EC) NO 1275/2008 amended by (EC) 278/2009,(EC) 642/2009,(EU) 617/2013,(EU) 801/2013,and its implementation regulation (EC) NO 278/2009.

The power consumption of product in networked standby if all wired network ports are connected and all wireless network ports are activated is 6.0 W.

For the product information displayed on the manufacturers' freely accessible websites required by (EU) No 801/2013, please visit <http://consumer.huawei.com/certification>.



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